

TIPS FOR SELECTING A PLACE TO LIVE

Program Questions

Has the staff been with you a long time?
What training do they have to have?
Are they full time staff or part time?
Do you take people to their doctor and other kinds of appointments?
Do you take people to and from day programs or to their workplace if needed?
How many people live in this home?
Will I/my family member have a room of my/their own?
Are people free to have visitors?
Can I/my family member visit and vacation with family?
Do people go on outings in the community, visit friends, and go shopping?
Do you think I/my family member will fit in with the other people who live here?
Is the home certified by the state?
How do you handle emergency situations?
Can you handle the special needs I/we have?
Who do I talk with if I have questions or concerns?

Administrative Questions

How long have you been in business?
Is the Executive Director experienced in this work?
Is information about people kept confidential?
Do you have insurance on this home?
Who will be the staff person(s) working with me/my family member? Can I meet them?
Do you do background checks on all staff?
Do I or my family have expenses we are responsible for? What are these? Who manages the expenses?
Who gets my check? How is my/my family member's money managed?
How many people work in the home at a time?
What training do they have to have?

Additional Questions

Do you have a nurse on site or available if needed?
Is there a grievance process?
What if I/we want to move to another home?
Am I free to worship where and when I want? Is transportation available for worship?